Notice

The information in this guide is subject to change without notice.

COMPAQ COMPUTER CORPORATION SHALL NOT BE LIABLE FOR TECHNICAL OR EDITORIAL ERRORS OR OMISSIONS CONTAINED HEREIN; NOR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE FURNISHING, PERFORMANCE, OR USE OF THIS MATERIAL.

This guide contains information protected by copyright. No part of this guide may be photocopied or reproduced in any form without prior written consent from Compaq Computer Corporation.

© 1998 Compaq Computer Corporation. All rights reserved. Printed in Singapore.

COMPAQ, ARMADA, and LTE are registered in the U.S. Patent and Trademark Office.

Microsoft, MS-DOS, Windows, Windows NT, and other names of Microsoft products mentioned herein are trademarks or registered trademarks of Microsoft Corporation.

All other product names mentioned herein may be trademarks or registered trademarks of their respective companies.

Software described herein is furnished under a license agreement or nondisclosure agreement. The software may be used or copied only in accordance with the terms of the agreement.

COMPAQ ARMADA MOBILE 3500 EXPANSION UNIT

Installation and Operations Guide

First Edition October 1998 Part Number 310308-001

Compaq Computer Corporation

preface

Using This Guide

Some or all of the following format conventions are used in this guide to distinguish elements of text:

- Names of keys are shown in bold type as they appear on the keyboard, for example, **Ctrl**, **Backspace**, **Tab**.
- Keys that you should press at the same time are represented by the key names and the plus (+) symbol, for example, Ctrl+Alt+Delete.
- Commands are presented in lowercase, bold type as shown here: install or a:\install.
- An arrow symbol is used to separate icons or menu options that you should select in succession; for example, click the Start button→Settings→Control Panel.
- When you need to type information without pressing the **Enter** key, you are directed to "type" the information.
- When you need to type information *and* press the **Enter** key, you are directed to "enter" the information.

NOTE: Text set off in this manner presents commentary, sidelights, or interesting points of information.

IMPORTANT: Text set off in this manner presents clarifying information or specific instructions.



WARNING: Text set off in this manner indicates that failure to follow directions could result in bodily harm or loss of life.



CAUTION: Text set off in this manner indicates that failure to follow directions could result in damage to equipment or loss of information.

CONTENTS

preface USING THIS GUIDE	
chapter 1	
Introduction	
Contents of Packing Box	1-2
For Further Information	
Identifying the Components	1-3
Front and Left Side Components	
Right Side and Rear Components	
Front and Bottom Components	
chapter 2	
CONNECTING AND DISCONNECTING THE COMPUTER	
Connecting the Computer	2-1
Disconnecting the Computer	
Docking and Undocking to the Convenience Base	
Turning Equipment On and Off	
Connecting the Power Cord	
chapter 3	
USING THE M35EU	
Inserting a MultiBay Device	3-1
Using the CD-ROM or DVD-ROM Drive	
Ejecting a CD Manually	
3 2	

Using the Stereo Speakers......3-4

appendix A

I ROUBLESHOOTING	
Solving Minor Problems	A-1
Worldwide Telephone Numbers	A-5
•	

appendix B

CIFICATIONSB-1

appendix C

REGULATORY AGENCY IDENTIFICATION NUMBERS
--

chapter 1

INTRODUCTION

The Mobile 3500 Expansion Unit (M35EU) provides multimedia capabilities for your Compaq portable computer. The M35EU features a MultiBay for installing a diskette drive, LS-120 diskette drive, 100-MB Zip drive, or second hard drive. It also includes a CD-ROM drive or DVD-ROM drive, an internal AC adapter, and dual stereo speakers and subwoofer.

To expand the multimedia functions and give you full desktop capabilities, you can dock the computer with the M35EU to the optional convenience base.



The Mobile 3500 Expansion Unit (M35EU)

This guide provides information on connecting and disconnecting the computer to and from the M35EU and procedures on operating the M35EU.

Contents of Packing Box

Before you begin, ensure that you have removed everything from the packing box. In addition to this guide, you should have the following items in the packing box:

- Mobile 3500 Expansion Unit (M35EU) with weight saver
- Power Cord
- Warranty and service information

For Further Information

For additional information on using the computer, refer to the online and hardcopy *Reference Guide* included with the computer.



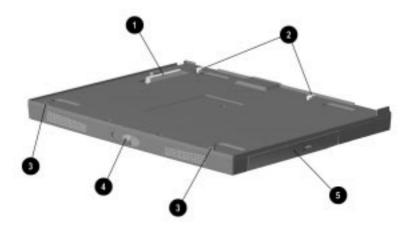
WARNING: Misuse of your personal computer or failure to establish a safe and comfortable workstation may result in discomfort or serious injury. Refer to your *Safety & Comfort Guide* for more information on choosing a workspace and creating a safe and comfortable work environment.

Identifying the Components

This section identifies the components on the M35EU:

Front and Left Side Components

- Expansion connector
- 2 Expansion hooks
- **3** Computer tabs
- 4 MultiBay release latch
- **6** CD-ROM or DVD-ROM drive



Right Side and Rear Components

- AC power connector
- 2 Expansion lever and release button
- MultiBay



Front and Bottom Components

- Dual stereo speakers
- 2 Subwoofer



$\frac{chapter}{2}$

CONNECTING AND DISCONNECTING THE COMPUTER

This chapter provides information on connecting and disconnecting the computer to and from the Mobile 3500 Expansion Unit (M35EU).

Connecting the Computer

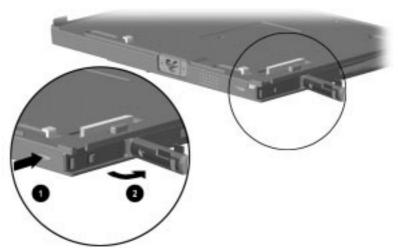
To connect the computer to the M35EU, follow these steps:

- 1. Turn off and disconnect all external devices connected to the computer.
- 2. Turn off the computer. Close the display.

3. Turn the computer bottom side up and slide open the computer expansion slot cover.



4. On the M35EU, press the expansion lever release button **①**, to release the expansion lever 2.



Re/easing the Expansion Lever

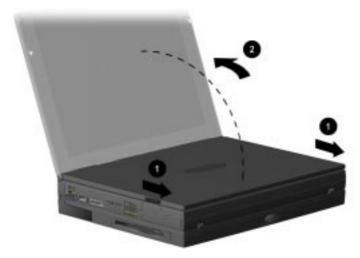
5. Align the tabs in front of the computer with tabs on the M35EU **1**. Lower the computer onto the expansion connector 2 and snap into place.



Push in the expansion lever to secure the computer to the M35EÛ.



7. Slide display latches forward **0**, to open the computer **2**.

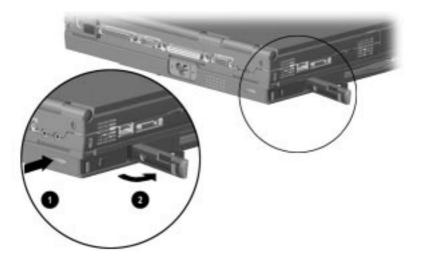


8. Turn on the computer.

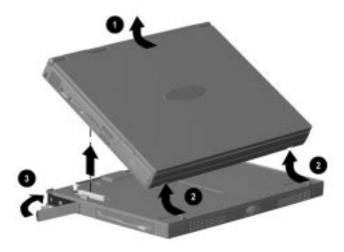
Disconnecting the Computer

To disconnect the computer from the M35EU, follow these steps:

- 1. Turn off the computer or initiate suspend.
- 2. Turn off and disconnect all external devices connected to the computer.
- 3. Close the display.
- 4. On the M35EU, press the expansion lever release button **0**, to release the expansion lever **2** on the M35EU.



- 5. Lift the rear end of the computer **1** to disconnect it from the computer's expansion connector.
- Pull the computer away from the M35EU tabs **2**. 6.
- 7. Push in the expansion lever **3** on the M35EU.



Turn the computer bottom side up and close the expansion 8. slot cover.



Docking and Undocking to the Convenience Base

The computer with M35EU can be docked to a convenience base. Docking the equipment to the base provides a permanent desktop workstation. Consult the convenience base installation and operations guide for instructions on docking and undocking.

Turning Equipment On and Off

When the computer and M35EU are connected, turn the equipment on and off using the Suspend or power button on the computer.

If the computer and M35EU are docked to a convenience base, follow the instructions in the convenience base guide for turning equipment on and off.

Connecting the Power Cord

The M35EU has an internal AC adapter. Use the power cord to connect your equipment to an external power source. To connect the power cord, do the following:



CAUTION: Ensure that the electrical outlet you plug the power cord into is easily accessible to you at all times. When you want to disconnect power from the M35EU, unplug the power cord from the electrical outlet.



WARNING: To reduce the risk of electric shock or damage to your equipment, do not disable the power cord grounding feature. This equipment is designed to be connected to a grounded (earthed) power outlet that is easily accessible to the operator. The grounding plug is an important safety feature.

- 1. Connect the power cord to the AC power connector on the rear of the M35EU 0.
- 2. Plug the power cord into an electrical outlet **2**.



NOTE: Do not place anything on power cords or cables. Position them so that no one may accidentally step or trip over them. Do not pull on a cord or cable. When unplugging from the electrical outlet, grasp the cord by the plug.

<u>chapte</u>r 2

USING THE M35EU

This chapter provides procedures for using the Mobile 3500 Expansion Unit (M35EU).

Inserting a MultiBay Device

The M35EU supports a diskette drive, LS-120 diskette drive, a 100-MB Zip drive, or a second hard drive. To install a MultiBay device, consult the installation card that comes with your device.

NOTE: The M35EU ships with a MultiBay weight saver. Simply remove the weight saver and install your drive.

The MultiBay device can be inserted into the M35EU before connecting the M35EU to the computer. If the computer and M35EU are connected, be sure the computer has the following power state BEFORE inserting the MultiBay device:

i	Power State	
When Inserting this Device	Computer Power is	
Diskette drive	On or Off	
LS-120 drive	Off	
Zip drive	Off	
Second hard drive	Off	

Using the CD-ROM or DVD-ROM Drive

The M35EU comes with either an integrated CD-ROM drive or a DVD-ROM drive. To place a CD disc into the CD-ROM or DVD-ROM drive, follow these steps:

- 1. Press the drive tray release button **1** to open the tray.
- 2. Gently pull the tray **2** until it is fully extended.
- 3. Place a CD on the tray, label side up.



4. Push the drive tray back into the drive to close the tray. The CD-ROM or DVD-ROM drive will click when it is fully closed.

Ejecting a CD Manually

In the unlikely event that you are unable to eject a CD from the CD-ROM or DVD-ROM drive by pressing the release button or by using your CD software, follow the instructions below to manually eject the CD.

NOTE: Certain applications or operating system software may disable the eject button to prevent accidental damage to the disc. If the eject button is disabled by the application software, it will not operate.



CAUTION: Before beginning this procedure, turn off the power to your equipment and remove the battery pack.

1. Insert a straightened paper clip into the manual eject hole and push firmly.

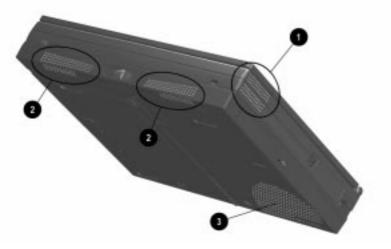


2. When the eject mechanism is released, slowly pull the loading tray out from the drive until it is fully extended, then remove the CD.

Using the Stereo Speakers

In addition to the computer speakers **1**, the M35EU comes with dual stereo speakers **2** and subwoofer **3**. When the computer is attached to the M35EU, the system audio is played through the M35EU speakers.

If the computer and M35EU are docked to a convenience base that is connected to external speakers, the M35EU stereo speakers are bypassed and the audio is played through the external speakers.



Volume is also controlled by a Windows 95 utility.

NOTE: Use volume control features available under the Audio tab in Multimedia properties.

appendix **/**

TROUBLESHOOTING

This appendix provides information on how to identify and correct some common problems that may be encountered while using the computer with the Mobile 3500 Expansion Unit (M35EU).

For error messages and possible problems that are not specifically related to using the computer with the M35EU, refer to the troubleshooting section of the Reference Guide that comes with the computer.

Solving Minor Problems

While the computer is configured for a particular hardware and software, problems encountered while working may not be unique. Eliminating the typical problems described in this section may save time and money. If a problem arises with the computer, consider the possible causes and solutions outlined in the tables to follow. These troubleshooting tips identify common problem/resolution pairs allowing you to easily resolve issues. However, if the condition persists, contact your Compag authorized dealer or reseller, or call one of the Compaq telephone numbers listed in "Worldwide Telephone Numbers" in this appendix.

The following tables list possible problems, the possible cause of each problem, and the recommended solution(s):

Connecting Problems and Solutions			
Problem	Possible Cause	Solution(s)	
The computer is not properly connected to the M35EU.	The computer is not properly seated on the expansion connector posts.	Ensure the computer is properly connected to the expansion connector posts.	
Computer will not connect.	Expansion slot cover may be closed.	Ensure expansion slot cover is open.	
Disc	connecting Problems a	nd Solutions	
Problem	Possible Cause	Solution(s)	
The computer will not disconnect.	The connectors may be jammed.	Apply additional pressure when lifting the computer from the M35EU.	
	The expansion lever may be defective.	Call the Compaq support number for your country.	
	The expansion lever arm is not fully extended.	Ensure arm is extended.	

External De	vice Installation Prob	lems and Solutions
Problem	Possible Cause	Solution(s)
A new device is not recognized as part of the	The signal cable or power cord of the new device is loose or	Ensure that all cables are properly and securely connected.
computer system.	disconnected.	Ensure that all power cords are properly and securely plugged into an electrical outlet.
	More than one optional device has the same interrupt request (IRQ) setting.	Correct the IRQ settings for optional devices that are conflicting.
	The device may have been inserted while power was on.	Turn the computer Off, then insert the new device. Turn on external devices with power switches. Restart the system.

CD-ROM o	or DVD-ROM Drive Prob	lems and Solutions
Problem	Possible Cause	Solution(s)
Cannot read compact disc.	The CD or DVD disc is not properly seated in the drive.	Eject the disc, press down on the disc firmly to correctly set in the drive, then reload.
	The CD or DVD disc has been loaded upside down.	Eject the disc, turn it over, then reload.
	The CD or DVD disc may be dirty or scratched.	Load another CD or DVD disc.
Cannot eject compact disc.	CD or DVD disc is not properly loaded in the drive.	Turn off the computer and insert a straightened paper clip into the manual eject hole and press firmly. Slowly pull the tray out from the drive until the tray is fully extended, then remove the disc.
		(See Chapter 3 for detailed instructions.)
	No power to the M35EU.	Use the above procedure to manually eject the CD or DVD disc.
		(See Chapter 3 for detailed instructions.)

Worldwide Telephone Numbers

Locate your geographical area in the following table and use one of the telephone numbers for Compag assistance.

General Information Numbers—Product information, technical assistance, and the location of your nearest Compaq authorized dealer, reseller, or service provider.

Technical Support Numbers—Hardware technical support in analyzing system configuration and diagnostic problems or troubleshooting.

Customer Support Numbers—Information on service and support programs including warranty, product catalogs, and white papers.

PaqFax Numbers—Automatic facsimile response system for technical and product-specific information that is transmitted to any fax machine. PaqFax is available 24 hours a day.

NOTE: Telephone numbers are subject to change without notice.

^{*} Indicates toll-free domestic numbers.

Worldwide Telephone Numbers		
Location	Countr Code	y Telephone Number
Argentina		
General Information	+54	-1-796-1616
Technical Support	+54	-1-796-1717
Australia		
General Information		61-2-9911-1999
Technical Support		61-2-9911-1955
PaqFax		61-2-9911-1982
Austria		
General Information*		0222/8 78-16-16
Technical Support*		0222/8 78-16-16
Order Software Backup	+31	-55-38-43-39

Worldwide Telephone Numbers Country Location Code **Telephone Number Belgium / Luxembourg** Compaq Care Center Bel 0903-99036 (45 BFr/min.) 089/89.232 Lux General Fax +32 (0)2/725 22 13 Infoline (resellers, brochures) +32 (0)2/716 96 96 QuickLine (BBS) +32 (0)2/716 95 92 Order Software Backup +32 (0)2/716 96 78 Order Software Backup by Fax +32 (0)2/716 96 79 **Brazil** General Information +55 -11-246-7866 Canada General Information 1-905-707-1715 Technical Support* 1-800-OKCOMPAQ (1-800-652-6672) Customer Support* 1-800-263-5868 Order Software Backup* 1-800-952-7689 Battery Pack Recycling* 1-800-263-5868 Caribbean General Information 1-281-514-4220 **Technical Support** 1-281-518-2200 Chile General Information +56 -2-274-1911 **Technical Support** +56 -2-274-3007 China General Information +86 -10-6831-3399 -10-6834-6721 **Technical Support** +86

+57

+57

-1-312-0201

-1-345-0266

Continued

Colombia

General Information

Technical Support

Worldwide Telephone Numbers		
Location	Country Code	Telephone Number
Czech Republic		
General Information	+420	-2-232-8772
Technical Support	+420	-2-232-8772
Denmark		
General Information	+45	-45-90-45-90
Technical Support	+45	-45-90-45-45
inland		
General Information	+358	-0-615 599
Technical Support*		0203-206 720
QuickLine (BBS)	+358	-0-6155 9870
France		
General Information	+33	-1-41-33-41-33
Technical Support	+33	-1-41-33-44-55
Germany		
	0,48	DM/min.
Hotline		0180/5 21 21 11
Hotline Fax		0180/5 21 21 17
Infoline		0180/3 22 12 21
Infoline Fax		0180/3 22 12 20
QuickLine		0180/5 21 21 18
FaxPaq		0180/5 21 21 19
Order Software Backup*		0130/81 10 81
Hong Kong		
General Information		852-28681382
Technical Support		852-90116633
PaqFax		852-28671648
Hungary		
General Information	+36	-1-457-3600
Technical Support	+36	-1-457-3682

Worldwide Telephone Numbers

worlawide Telephone Numbers			
Location	Country Code	Telephone Number	
India			
General Information		91-80-559-6023	
PaqFax		91-80-559-8989	
BBS		91-80-559-8900	
Israel			
General Information	+972	-3-6363-444	
Technical Support	+972	-3-6363-444	
PaqFax	+972	-3-6396-601	
Italy			
General Information	+39	-2-57-59-03-00	
Technical Support	+39	-2-57-59-03-00	
Japan			
General Information*		0120-101-589	
Technical Support*		0120-101-589	
Windows 95 Support*		0120-505-589	
Order Software Backup*		0120-250-589	
FaxStation		81-3-5402-0991	
Korea			
General Information		82-2-3470-07001	
Technical Support		82-2-523-3575 82-082-902-77774	
Malaysia			
General Information		603-717-1188	
Technical Support		603-718-1636	
Mexico			
General Information	+52	-5-229-7900	
Technical Support	+52	-5-229-7910	
PaqFax	+52	-5-229-7920	

Worldwide Telephone Numbers

Country			
Location	Code	Telephone Number	
Netherlands			
General Information		0182-565805	
Customer Support*		06-91681616 (Dfl. 0.75/min)	
Fax*		06-8991116 (Dfl. 0.40/min)	
QuickLine Bulletin Board		0182-572366	
New Zealand			
General Information		64-9-307-3969	
Norway			
General Information	+47	-22-07-20-00	
Technical Support	+47	-22-07-20-20	
Poland			
General Information	+48	-2-630-3535	
Technical Support	+48	-2-630-3535	
Portugal			
General Information	+351	-1-4128400	
Technical Support	+351	-1-4128460	
Russia			
General Information	+7	-095-967-1700	
Technical Support	+7	-095-967-1700	
PaqFax	+7	-095-967-1701	
Singapore			
General Information		65-753-6688	
Customer Support Center		65-750-3030	
PaqFax		65-750-4514	
South Africa			
General Information		27-11-728-6999	
Technical Support		27-11-728-6999	

Worldwide Telephone Numbers			
Location	Country Code	/ Telephone Number	
Spain			
General Information	+34	-902.10.14.14	
Technical Support	+34	-1-640-1302	
Sweden			
General Information	+46	-8-703-5240	
Technical Support	+46	-8-703-5240	
PaqFax (hämtfax)	+46	-8-703-5225	
QuickLine (BBS)	+46	-8-703-5220	
Switzerland			
General Information		0844 844 111	
Technical Support		01/838 22 22 (German) 01/838 22 23 (French)	
QuickLine Bulletin Board		01/838-24 21	
Order Software Backup		0800 556 206	
Taiwan			
General Information		886-2-7351000	
Technical Support		886-2-3761170	
BBS		886-2-3761175	
Thailand			
General Information		62-2-679-6222	
United Arab Emirates (Dubai)			
General Information	+97	14 -818100	
United Kingdom			
General Information		0990-134456	
FaxPaq		0181-332-3550	

Continued

0181-332-9499

QuickLine Bulletin Board

Worldwide Telephone Numbers Continued

General Information

Worldwide Telephone Numbers Country Location Code **Telephone Number United States** Product Information* 1-800-345-1518 Technical Support* 1-800-OKCOMPAQ (1-800-652-6672) PaqFax* 1-800-345-1518, Option 1 **Download Facility** 1-281-518-1418 (modem access only) Order Software Backup* 1-800-952-7689 Battery Pack Recycling* 1-800-524-9859 Venezuela

+58

-2-953-6944

appendix **/**

TROUBLESHOOTING

This appendix provides information on how to identify and correct some common problems that may be encountered while using the computer with the Mobile 3500 Expansion Unit (M35EU).

For error messages and possible problems that are not specifically related to using the computer with the M35EU, refer to the troubleshooting section of the Reference Guide that comes with the computer.

Solving Minor Problems

While the computer is configured for a particular hardware and software, problems encountered while working may not be unique. Eliminating the typical problems described in this section may save time and money. If a problem arises with the computer, consider the possible causes and solutions outlined in the tables to follow. These troubleshooting tips identify common problem/resolution pairs allowing you to easily resolve issues. However, if the condition persists, contact your Compag authorized dealer or reseller, or call one of the Compaq telephone numbers listed in "Worldwide Telephone Numbers" in this appendix.

The following tables list possible problems, the possible cause of each problem, and the recommended solution(s):

Connecting Problems and Solutions				
Problem	Possible Cause	Solution(s)		
The computer is not properly connected to the M35EU.	The computer is not properly seated on the expansion connector posts.	Ensure the computer is properly connected to the expansion connector posts.		
Computer will not connect.	Expansion slot cover may be closed.	Ensure expansion slot cover is open.		
Disconnecting Problems and Solutions				
Problem	Possible Cause	Solution(s)		
The computer will not disconnect.	The connectors may be jammed.	Apply additional pressure when lifting the computer from the M35EU.		
	The expansion lever may be defective.	Call the Compaq support number for your country.		
	The expansion lever arm is not fully extended.	Ensure arm is extended.		

External De	External Device Installation Problems and Solutions			
Problem	Possible Cause	Solution(s)		
A new device is not recognized as part of the as part of the as part of the as part of the new device is loose or	Ensure that all cables are properly and securely connected.			
system.	omputer disconnected. estem.	Ensure that all power cords are properly and securely plugged into an electrical outlet.		
	More than one optional device has the same interrupt request (IRQ) setting.	Correct the IRQ settings for optional devices that are conflicting.		
	The device may have been inserted while power was on.	Turn the computer Off, then insert the new device. Turn on external devices with power switches. Restart the system.		

CD-ROM or DVD-ROM Drive Problems and Solutions			
Problem	Possible Cause	Solution(s)	
Cannot read The CD or DVD disc is not properly seated in the drive.		Eject the disc, press down on the disc firmly to correctly set in the drive, then reload.	
	The CD or DVD disc has been loaded upside down.	Eject the disc, turn it over, then reload.	
	The CD or DVD disc may be dirty or scratched.	Load another CD or DVD disc.	
Cannot eject compact disc.	CD or DVD disc is not properly loaded in the drive.	Turn off the computer and insert a straightened paper clip into the manual eject hole and press firmly. Slowly pull the tray out from the drive until the tray is fully extended, then remove the disc.	
		(See Chapter 3 for detailed instructions.)	
	No power to the M35EU.	Use the above procedure to manually eject the CD or DVD disc.	
		(See Chapter 3 for detailed instructions.)	

Worldwide Telephone Numbers

Locate your geographical area in the following table and use one of the telephone numbers for Compag assistance.

General Information Numbers—Product information, technical assistance, and the location of your nearest Compaq authorized dealer, reseller, or service provider.

Technical Support Numbers—Hardware technical support in analyzing system configuration and diagnostic problems or troubleshooting.

Customer Support Numbers—Information on service and support programs including warranty, product catalogs, and white papers.

PaqFax Numbers—Automatic facsimile response system for technical and product-specific information that is transmitted to any fax machine. PaqFax is available 24 hours a day.

NOTE: Telephone numbers are subject to change without notice.

^{*} Indicates toll-free domestic numbers.

Worldwide Telephone Numbers			
Location	Countr Code	y Telephone Number	
Argentina			
General Information	+54	-1-796-1616	
Technical Support	+54	-1-796-1717	
Australia			
General Information		61-2-9911-1999	
Technical Support		61-2-9911-1955	
PaqFax		61-2-9911-1982	
Austria			
General Information*		0222/8 78-16-16	
Technical Support*		0222/8 78-16-16	
Order Software Backup	+31	-55-38-43-39	

Worldwide Telephone Numbers				
Country Location Code Telephone Number				
Belgium / Luxembourg				
Compaq Care Center	Bel Lux	0903-99036 (45 BFr/min.) 089/89.232		
General Fax	+32	(0)2/725 22 13		
Infoline (resellers, brochures)	+32	(0)2/716 96 96		
QuickLine (BBS)	+32	(0)2/716 95 92		
Order Software Backup	+32	(0)2/716 96 78		
Order Software Backup by Fax	+32	(0)2/716 96 79		
Brazil				
General Information	+55	-11-246-7866		
Canada				
General Information		1-905-707-1715		
Technical Support*		1-800-OKCOMPAQ (1-800-652-6672)		
Customer Support*		1-800-263-5868		
Order Software Backup*		1-800-952-7689		
Battery Pack Recycling*		1-800-263-5868		
Caribbean				
General Information		1-281-514-4220		
Technical Support		1-281-518-2200		
Chile				
General Information	+56	-2-274-1911		
Technical Support	+56	-2-274-3007		
China				
General Information	+86	-10-6831-3399		
Technical Support	+86	-10-6834-6721		
Colombia				
General Information	+57	-1-312-0201		

+57

-1-345-0266

Continued

Technical Support

Worldwide Telephone Numbers			
Location	Country Code	Telephone Number	
Czech Republic			
General Information	+420	-2-232-8772	
Technical Support	+420	-2-232-8772	
Denmark			
General Information	+45	-45-90-45-90	
Technical Support	+45	-45-90-45-45	
Finland			
General Information	+358	-0-615 599	
Technical Support*		0203-206 720	
QuickLine (BBS)	+358	-0-6155 9870	
France			
General Information	+33	-1-41-33-41-33	
Technical Support	+33	-1-41-33-44-55	
Germany			
	0,48	DM/min.	
Hotline		0180/5 21 21 11	
Hotline Fax		0180/5 21 21 17	
Infoline		0180/3 22 12 21	
Infoline Fax		0180/3 22 12 20	
QuickLine		0180/5 21 21 18	
FaxPaq		0180/5 21 21 19	
Order Software Backup*		0130/81 10 81	
long Kong			
General Information		852-28681382	
Technical Support		852-90116633	
PaqFax		852-28671648	
Hungary			
General Information	+36	-1-457-3600	
Technical Support	+36	-1-457-3682	

Worldwide Telephone Numbers

worlawide Telephone Numbers			
Location	Country Code	Telephone Number	
India			
General Information		91-80-559-6023	
PaqFax		91-80-559-8989	
BBS		91-80-559-8900	
Israel			
General Information	+972	-3-6363-444	
Technical Support	+972	-3-6363-444	
PaqFax	+972	-3-6396-601	
Italy			
General Information	+39	-2-57-59-03-00	
Technical Support	+39	-2-57-59-03-00	
Japan			
General Information*		0120-101-589	
Technical Support*		0120-101-589	
Windows 95 Support*		0120-505-589	
Order Software Backup*		0120-250-589	
FaxStation		81-3-5402-0991	
Korea			
General Information		82-2-3470-07001	
Technical Support		82-2-523-3575 82-082-902-77774	
Malaysia			
General Information		603-717-1188	
Technical Support		603-718-1636	
Mexico			
General Information	+52	-5-229-7900	
Technical Support	+52	-5-229-7910	
PaqFax	+52	-5-229-7920	

Worldwide Telephone Numbers

Country			
Location	Code	Telephone Number	
Netherlands			
General Information		0182-565805	
Customer Support*		06-91681616 (Dfl. 0.75/min)	
Fax*		06-8991116 (Dfl. 0.40/min)	
QuickLine Bulletin Board		0182-572366	
New Zealand			
General Information		64-9-307-3969	
Norway			
General Information	+47	-22-07-20-00	
Technical Support	+47	-22-07-20-20	
Poland			
General Information	+48	-2-630-3535	
Technical Support	+48	-2-630-3535	
Portugal			
General Information	+351	-1-4128400	
Technical Support	+351	-1-4128460	
Russia			
General Information	+7	-095-967-1700	
Technical Support	+7	-095-967-1700	
PaqFax	+7	-095-967-1701	
Singapore			
General Information		65-753-6688	
Customer Support Center		65-750-3030	
PaqFax		65-750-4514	
South Africa			
General Information		27-11-728-6999	
Technical Support		27-11-728-6999	

Worldwide To	Worldwide Telephone Numbers			
Country Location Code Telephone Number				
Spain				
General Information	+34	-902.10.14.14		
Technical Support	+34	-1-640-1302		
Sweden				
General Information	+46	-8-703-5240		
Technical Support	+46	-8-703-5240		
PaqFax (hämtfax)	+46	-8-703-5225		
QuickLine (BBS)	+46	-8-703-5220		
Switzerland				
General Information		0844 844 111		
Technical Support		01/838 22 22 (German) 01/838 22 23 (French)		
QuickLine Bulletin Board		01/838-24 21		
Order Software Backup		0800 556 206		
Taiwan				
General Information		886-2-7351000		
Technical Support		886-2-3761170		
BBS		886-2-3761175		
Thailand				
General Information		62-2-679-6222		
United Arab Emirates (Dubai)				
General Information	+97	14 -818100		
United Kingdom				
General Information		0990-134456		
FaxPaq		0181-332-3550		

Continued

0181-332-9499

QuickLine Bulletin Board

Worldwide Telephone Numbers Continued

Worldwide Telephone Numbers Country Location **Telephone Number** Code **United States** Product Information* 1-800-345-1518 Technical Support* 1-800-OKCOMPAQ (1-800-652-6672) PaqFax* 1-800-345-1518, Option 1 **Download Facility** 1-281-518-1418 (modem access only) Order Software Backup* 1-800-952-7689 Battery Pack Recycling* 1-800-524-9859 Venezuela General Information +58 -2-953-6944



ESPECIFICACIONES

Este apéndice proporciona las especificaciones físicas de la Unidad Móvil de Expansión 3500 (M35EU).

NO7A: Este producto está diseñado para los sistemas de energía IT con voltaje de fase a fase que no supere los 240 Vef.

M <i>3</i> 5EU			
Dimensiones			
Altura (sin incluir la cubierta del puerto de entrada de CC)	0,8 pulg./20,6 mm		
Altura (incluyendo la cubierta del puerto de entrada de la CC)	1,08 pulg./27,5 mm		
Profundidad	9,25 pulg./235 mm		
Ancho	11,81 pulg./300 mm		
Peso	2,6 lb./1,2 kg		
Tensión de Entrada Calculada	100-240 VCA		
Frecuencia de Entrada Nominal	50-60 Hz		
Corriente de Entrada Nominal	1 A		



REGULATORY AGENCY **IDENTIFICATION NUMBERS**

The following options have been evaluated for use with your computer. These Compaq approved options can be identified by their assigned Series numbers that are listed below. To ensure continued reliable and safe operation of your computer, only these options should be used.

Regu/atory Agency Identification Numbers		
Option	Series Number	
Notebook CPUs	PP2010	
Convenience Base	2925, 2926, PP2005A, PP2005B	
Battery Pack	PP2011	
Automobile Adapter	2874	
AC Adapter	PP2012	
Mobile Expansion Unit (MEU)	PP2015	
External Diskette Drive	PP2016	
Battery Charger	PP2013	