## ActiveUpdate New Transitions

Effective November 14, 2003, ActiveUpdate will stop automatically delivering proactive notifications and automatic downloads to subscribers. To serve you better, HP is transitioning ActiveUpdate subscribers' into two other proactive delivery services:

- <u>Subscriber's Choice</u> for Business Driver and Support email Alerts/Notifications Support available for all HP products
- Automatic delivery of ProLiant software via the Version Control Repository Manager (VCRM), Version 2.0, a component of Insight Manager 7.

## Subscriber's Choice for Business

Current users of ActiveUpdate will automatically transition to the Subscriber's Choice service. <u>There is no</u> <u>action that needs to be taken on your part to be included in Subscriber's Choice</u>. Your profile information from ActiveUpdate will be transferred into this new service automatically so you will not miss any of your proactive notifications. You will be able to update your profile at any time after this transition – you can choose to opt-out of this program as well as subscribe to other Subscriber's Choice offerings.

Instead of Customer Advisories, Product Change Notification (PCNs), and software updates being delivered by the ActiveUpdate client, Subscriber's Choice Driver and Support Alerts/Notifications will deliver emails notifying you that the information you subscribed to in your profile is available for review and retrieval. The frequency of these emails will initially be on a weekly (if there is an update to deliver), but this can be modified to 'as available' or 'monthly' as desired by the user.

Subscriber's Choice is available to all HP customers. For more information about Subscriber's Choice please visit the website at: <a href="http://www.hp.com/go/subscriberschoice">www.hp.com/go/subscriberschoice</a>

## Version Control Repository Manager (VCRM) Version 2.0, a component of Insight Manager 7

VCRM has the capability to pull software updates for ProLiant servers to the Insight Manager console, or wherever the VCRM is installed, as they are published to the HP website.

- In addition to the auto-download capability in the VCRM, ProLiant Support Packs can be pulled into the repository directly from SmartStart CDs, or other locally mapped drives, while browsing in from your desktop.
- Simple-to-use wizards make it easy to complete any task within the VCRM such as creating Customer-Defined Software Baselines or configuring ProLiant software components.
- The new VCRM contains several other enhancements that will make maintaining ProLiant system software updates easier.

For more information about Insight Manager 7 and VCRM, or to download the application, visit the website at <u>www.hp.com/servers/manage</u>.